# CITIZENS STATE BANK COMMUNITY REINVESTMENT ACT STATEMENT

The following statement of principles attempts to outline and confirm that Citizens State Bank is actively engaged in serving the financial needs of its entire local community. A delineation of our local community is attached. This statement has been reviewed in detail by the Bank's Board of Directors and is adopted as the Bank's official position with respect to meeting and serving the needs of our community. In this statement, guidelines for the fulfillment of their duties to the bank and the community it serves are delineated, and this statement is effective until further notice. Furthermore, this statement is subject to annual review, amendment and/or continuation.

#### LOCAL COMMUNITY

The Bank's local community is considered to be the Lena, Stockton, Freeport, Elizabeth, and Savanna residential areas and surrounding rural and small communities. Our CRA Assessment area has been designated as the entire counties of Stephenson, Jo Daviess, and Carroll in the northwest corner of Illinois.

## COMMITMENT TO SERVE THE LOCAL COMMUNITY

The Bank is committed to faithfully serve its customers within the local community. Such service is predicated on the credit worthiness of borrowers and the general financial integrity of all customers. By no means does location within the community change or displace the Bank's service to an individual customer or customers. Banking decisions are based on a situation analysis of the credit related factors in a fair, impartial manner in which community location is not a consideration.

## **TYPES OF SERVICES OFFERED**

The following types of credit transactions are available to customers within our local community:

- Consumer & Personal Loans
- Real Estate Loans Residential/Agricultural/Commercial
- Commercial Loans

- Agricultural Loans Operating & Equipment/Livestock Loans
- Agricultural And Commercial Leasing
- Government Guaranteed Loans
- Construction Financing & Home Improvement Loans
- Credit Related Insurance Commercial, Real Estate
- Lines Of Credit Agriculture, Business, & Personal
- Indirect Financing Originated By Community Businesses
- Occasional Overdraft Protection Service (Oops)

### **OTHER SERVICES**

The following general banking services are available to the community:

Crop Insurance Sales

Internet Banking

Mobile Banking

**Checking Accounts** 

Money Market Accounts

**Savings Accounts** 

Certificates Of Deposit

Safe Deposit Box Rentals

Individual Retirement Accounts

Retail Charge Card Services

General Trust Services - Financial Planning

Money Orders

Wire Transfer Services

**Brokerage Services** 

**Automatic Teller Machines** 

Savings Bond Redemptions

**Direct Deposit** 

**Debit Cards** 

Cash Management Services

CDARS (Certificate of Deposit Account Registry Services)

Sweep Repurchase Agreements

Amy Baker, President & Chief Executive Officer